



COVID-19 Secure – Information for visitors

Thank you for visiting Hill End! We have put in place new measures to keep all our site users safe and would like to draw your attention to some of these important changes:

Please ensure that you and your group:

- Observe the recommended social distancing during your visit.
- Use hand sanitiser before you enter the site (using the outside dispenser in the car park)
- Use the one-way system to and from the car park (when in operation) to ensure everyone can keep a safe distance from other site users.
- Use only the areas of the site allocated to your group, e.g. buildings, seating and toilets.
- Wash your hands frequently (using the recommended technique displayed on our posters for at least 20 seconds), and especially before eating and drinking.
- Do not share any Hill End resources or other items between individuals.

We will:

- Ensure groups have their own designated areas and put in measures to maintain social distancing in busier areas.
- Clean buildings, toilets, seating, resources and frequently touched surfaces regularly.
- Ensure these are thoroughly cleaned with disinfectant between each group.
- Challenge any site user who is not following these new requirements.
- Share our full Covid-19 secure risk assessment with customers on request.

Symptoms of Covid-19 and track & trace:

- You and your group must follow all the relevant public health advice regarding Covid-19.
- If you, or anyone in your household, has symptoms of Covid-19 (high fever, cough or loss of taste and smell), then you should not visit Hill End.
- The same applies to anyone in your group. Any individual in your group with symptoms, or who has a household member with symptoms, must not visit Hill End.
- Any persons displaying symptoms of Covid-19 during their visit will be asked to leave as soon as practicable.
- You should keep the appropriate details for all members of your group in the event that they need to be contacted later for the purposes of track & trace. In the event that we need to contact you or your group will we use the customer booking contact details.