



## COVID-19 Secure – Information for visitors

Thank you for visiting Hill End!

We have put in place measures to keep all our site users safe and would like to draw your attention to some of these important changes:

### **Please ensure that you and your group:**

- Observe the recommended social distancing during your visit.
- Use hand sanitiser before you enter the site (using the outside dispenser in the car park – and other dispensers are also available on site)
- Wear face coverings should they be required by law (exempt activities currently include outdoor working, work-related activities or organised and supervised activities for children) or if recommended for your particular activity.
- Only use the buildings or areas allocated to your group.
- Wash your hands frequently (using the recommended technique displayed on our posters for at least 20 seconds), and especially before eating and drinking.
- Clean and/or sanitise Hill End resources before and after using.

### **We will:**

- Put measures in place to maintain social distancing in busier areas.
- Clean shared areas such as toilets and resources regularly.
- Challenge any site user who is not following these new requirements.
- Share our full Covid-19 secure risk assessment with customers on request.

### **Symptoms of Covid-19 and track & trace:**

- You and your group must follow all the relevant public health advice regarding Covid-19, including the current rules for testing and self-isolation.
- If you have symptoms of Covid-19 or should be self-isolating, then you should not visit Hill End.
- The same applies to anyone in your group. Any individual in your group with symptoms or who or should be self-isolating must not visit Hill End.
- Any persons displaying symptoms of Covid-19 during their visit will be asked to leave as soon as practicable.
- You should keep the appropriate details for all members of your group in the event that they need to be contacted later for the purposes of track & trace. In the event that we need to contact you or your group will we use the customer booking contact details.